



# SHOFAR KRAKOW MISSION

REMEMBERING THE PAST,  
CELEBRATING THE FUTURE

AUGUST 31-SEPTEMBER 7, 2015

## FAQ

### Do I need a Passport for the trip?

A [passport](#) is needed and must be valid for three (3) months beyond the intended date of your return to the U.S. **It is HIGHLY RECOMMENDED that your passport be valid for SIX (6) MONTHS** beyond your intended date of return. Tourists are expected to carry their passport with them at all times. Please ensure the security of your passport while traveling to prevent incidents of pick-pocketing or theft. Keep a copy of your passport bio data page (and any pages with valid visas) in a safe place separate from the passport itself; this can help you when applying for a new passport if yours is lost or stolen.

### Do I need a Visa?

Visas are not required to enter Poland.

### Can I use credit cards?

All credit cards are widely accepted.

### Where can I get my money exchanged?

It is easy to exchange money in Krakow, which has its own currency, the zloty. While Euros are accepted by some businesses, exchanging dollars for Polish currency is recommended. You should change money only at banks or legitimate exchange kiosks (Kantor). A legitimate offer to change money by an unknown person on the street is extremely rare and would almost certainly be a scam. Automated teller machines (ATMs) are widely available throughout major cities in Poland. Most Polish ATMs offer instructions in multiple languages and allow access to U.S. bank accounts. Try to use machines at more secure or heavily traveled and monitored locations, such as commercial banks, large hotels, shopping malls and airports. You should notify your bank of all international travel before you leave the United States and monitor your personal bank account after traveling.

## What services does the hotel offer?

Services at the [Sheraton Krakow Hotel](#) include:

- Laundry and dry cleaning are available
- Free WIFI
- A large fitness club, a sauna and an indoor swimming pool available to everyone free of charge
- Electronic safety deposit boxes in each room
- Air conditioned rooms
- Cash machine (ATM)

## Will my cell phone work overseas?

You can buy a prepaid international phone before you travel or call your phone service and find out if you can pay extra so your phone will have international capabilities. There is WIFI at the hotel.

## Do I need an adapter for Poland?

Three standard European electrical sockets (outlets) are used in the Republic of Poland: the [Type C](#) Europlug, the [Type E](#) Schuko and the [Type F](#) Schuko. If your appliance's plug does not match the shape of these sockets, you will need a travel plug adapter. Consider bringing an adapter for all three types of sockets to ensure that you will be able to use your appliances.

## What is the temperature in September?

- Average temperature: 18°C / 64°F
- Average high: 22°C / 72°F
- Average low: 13°C / 55°F

[Check out Krakow's weather on Weather.com.](#)

## What type of clothing should I bring?

Comfortable clothes, such as light sweaters, long pants, good walking shoes and an autumn jacket, are recommended. You can choose to bring dress clothes for services or if you plan on dining at one of the finer restaurants in Krakow.

## Should I get travelers insurance?

Traveler's insurance is **highly recommended** because your payment for the trip is non-refundable.

## Are the meals kosher?

Breakfast at the hotel is not kosher, but all other meals are kosher certified. We will be eating out at one restaurant that is not kosher on Shabbat, but we will bring in a kosher meal for anyone who requests one.

### **Can I get needed medications?**

Bringing extra of your current medications is strongly recommended. Please discuss this with your personal physician.

### **Do I need any vaccinations?**

Make sure your routine vaccinations are up-to-date before every trip including measles-mumps-rubella (MMR), diphtheria-tetanus-pertussis, varicella (chickenpox), polio and your annual flu shot. In addition, the U.S. [Center for Disease Control](#) (CDC) recommends the hepatitis A vaccine to protect against acquiring hepatitis A through contaminated food or water, regardless of where you are eating or staying in Poland.

### **Can I get my money back if I cancel?**

All payments, including your deposit, are non-refundable.